

PRODUCT DISCLOSURE SHEET Please read this Product Disclosure Sheet before you decide to apply for the Trust Receipt product. Be sure to also read the terms and conditions in the Banking Facilities Letter of Offer (the “Letter”). Seek clarification from Citibank Berhad (the “Bank”) if you do not understand any part of this document or the general terms.	Citibank Berhad (Registration No. 199401011410 (297089-M))  TRUST RECEIPT June 1, 2022												
1. What is this product about?													
Trust Receipt (TR) is a short-term trade facility provided by the Bank to a customer facilitating the financing of their purchases or import of goods under Letters of Credit. Under a TR arrangement, the Bank retains the title to the goods but allows the Buyer to take possession of the goods on trust for resale before paying the Bank on the TR's due date. The Bank gives the customer a credit period to dispose the goods and repay the Bank (amount owing plus accrued interest) out of the proceeds of the sale on or before maturity of the TR.													
2. What do I get from this product?													
• Financing can be up to 100% of the documentary credit. • Allows customer to take possession of the goods for a predetermined tenure without using own funds. • Improve and ease cash flow by having additional time to sell the goods and pays the Bank only at a future date. • Principal and interest is only payable on maturity. There is no minimum period of financing and the maximum period must not exceed the approved financing tenor as stated in the Letter.													
3. What are my obligations?													
• Make full repayment no later than the maturity date of the TR. • The documents presented to the Bank to support the financing must relate to genuine and current trade transactions. • Ensure the documents submitted for financing have not and will not be financed by any other source of financing. • Ensure sufficient funds and authorise the Bank to debit your account with the Bank for any Bank's charges, interests, costs or expenses in respect of disbursement and repayment of the TR upon maturity.													
4. What are the fees and charges I have to pay?													
<table border="1"> <thead> <tr> <th>Key Charges</th> <th>Description</th> </tr> </thead> <tbody> <tr> <td>Financing Rate</td> <td>Ringgit or FCY Cost of Funds plus margin as quoted by the Bank at time of drawdown</td> </tr> <tr> <td>Cable Fees</td> <td>MYR100</td> </tr> <tr> <td>Stamp Duties</td> <td>As per the Stamp Act 1949 (as revised from time to time).</td> </tr> <tr> <td>Postage</td> <td>MYR25</td> </tr> <tr> <td>Other Fees</td> <td>Please refer to our schedule of fees and charges at https://www.citibank.com.my/english/common/fee-charges-trade-GST.htm</td> </tr> </tbody> </table>	Key Charges	Description	Financing Rate	Ringgit or FCY Cost of Funds plus margin as quoted by the Bank at time of drawdown	Cable Fees	MYR100	Stamp Duties	As per the Stamp Act 1949 (as revised from time to time).	Postage	MYR25	Other Fees	Please refer to our schedule of fees and charges at https://www.citibank.com.my/english/common/fee-charges-trade-GST.htm	
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5. What if I fail to fulfill my obligations?													

Bank's Right to Set-Off

In the event of a default, you will need to pay all additional interest, costs, charges and expenses incurred until the loan is fully repaid. The Bank may debit or set off amounts you owe to the Bank against any credit balance(s) in any of your account(s) with the Bank.

Late Payment Charges

All TR drawn must be paid on their respective maturity dates and if there is default in such payment, you will be charged late payment charges at the rate of 1% per annum over the Financing Rate.

Legal Action

Legal proceedings may be initiated against you if you fail to fulfil your obligations under the Letter and other agreements referred to in the Letter. In addition to the amount owing to the Bank, you may be liable to pay for all losses, costs and expenses (including legal fees) incurred by the Bank to recover the sums owed by you.

Legal action against you may affect your credit rating leading to credit being more difficult or expensive for you.

6. What if I fully settle the loan before its maturity?

Early settlement of TR is allowed but handling fees of MYR100 and break-funding cost (to be determined based on prevailing Cost of Funds at time of early settlement) will be charged.

7. Do I need any takaful/insurance coverage?

Not applicable.

8. Do I need a guarantor or collateral?

The Bank will evaluate this requirement based on internal credit assessment criteria including assessment based on your financials.

9. What are the major risks?

- The TR facility is an uncommitted facility. This means:-
 - (a) the Bank has the right, at any time at its sole discretion, not to allow you to utilize the facility;
 - (b) the Bank has the right, at any time at its sole discretion, to modify, restructure, earmark, suspend or cancel the facility.
- The Bank has the right to ask for repayment of all outstanding TRs at any time.
- There is minimum risk in terms of changes in interest rates for the duration of the loan tenor as the TR financing rate is locked-in for the duration of the loan tenor. However, you may be exposed to foreign exchange fluctuation risk for your cross-border purchases.

10. What do I need to do if there are changes to my contact details?

It is important that you inform us of any change in your contact details to ensure that all correspondence reaches you in a timely manner.

You may reach out to our service team at malaysia.citiservice@citi.com for instructions to change your contact details.

11. Where can I get assistance or file a complaint?

- If you have difficulties in making payments, you should immediately contact your Relationship Manager for assistance.
- If you wish to speak to our Service representative, you may contact us at: Citi Service Malaysia
Phone: (603) 2383 1111
E-mail: malaysia.citiservice@citi.com
- If you wish to register a complaint on the products or services provided by us, you may contact us at:
Citibank Berhad
Level 45, Menara Citibank
165 Jalan Ampang
50450 Kuala Lumpur
Malaysia
[Email: malaysia.citiservice@citi.com](mailto:malaysia.citiservice@citi.com)
- If your query or complaint is not satisfactorily resolved by us, you may contact Bank Negara Malaysia LINK or TELELINK at:
Block D, Bank Negara Malaysia
Jalan Dato' Onn
50480 Kuala Lumpur.
Tel : 1-300-88-5465
E-mail : bnmtelelink@bnm.gov.my

12. Where can I get further information?

If you have any enquiries, please contact us at:

Citibank Berhad
Level 45, Menara Citibank
165 Jalan Ampang
50450 Kuala Lumpur
Malaysia

[Email: malaysia.citiservice@citi.com](mailto:malaysia.citiservice@citi.com)

13. Trade Window Operating Hours: 9.30AM to 5.30PM – Monday to Friday

The information provided in this disclosure sheet is valid as at 01/06/2022.