Citibank Holdings Ireland Limited

&

Citibank Europe plc

Pillar 3 Disclosures

30 June 2018

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1. Introduction

1.1. Background and context

This document outlines the semi-annual Pillar 3 disclosures for Citibank Holdings Ireland Limited (CHIL), the parent of Citi's principal European banking entity, Citibank Europe plc (CEP) (together "CEP" unless otherwise specified).
The disclosures are made in accordance with the Pillar 3 requirements laid out in the EU prudential rules for banks, building societies and investment firms, as set out in Part 8 of the Capital Requirements Regulation within the Capital Requirements Directive (CRD IV) package. CEP has implemented the European Banking Authority (EBA) *Guidelines on disclosure requirements under Part Eight of Regulation (EU) No 575/2013* (EBA/GL/2016/11), issued in December 2016, which bring into force the disclosure of new quantitative tables to further enhance comparability and consistency across the industry. In addition, CEP has also adopted the EBA *Guidelines on internal governance under Directive 2013/36/EU* (EBA/GL/2017/11) issued in September 2017, which specifies the internal governance processes and mechanisms that credit institutions must implement to ensure effective and prudent management of the institution.

The CRD IV package, which came into effect on 1 January 2014 and implements the provisions of the Basel Capital Accord in the EU, mandates a framework of capital adequacy regulation for banks and investment firms incorporating three distinct pillars:

- Pillar 1 prescribes the minimum capital requirements for such firms;

- Pillar 2 addresses the associated supervisory review process; and

- Pillar 3 specifies further public disclosure requirements in respect of their capital and risk profile.

The following disclosures have been made purely for explaining the basis on which CEP has prepared and disclosed information about capital requirements and the management of certain risks and for no other purpose. They do not constitute any form of financial statement and must not be relied upon in making any investment or judgement on the entity.

1.2. Scope

In accordance with Pillar 3 requirements, the scope covered by CEP's Pillar 3 disclosures include CRD IV capital requirements, capital resources and buffers, leverage ratio, quantitative disclosures on credit and market risk, conflict of interest policy, business continuity management and CEP's senior management and committees.

It should be noted that quantitative data is sourced from CEP's prudential returns and is calculated according to EU regulatory requirements.

For further information on the CEP's risk management objectives and policies, liquidity risk, operational risk and asset encumbrance, please refer to CEP's Annual Pillar 3 disclosures for the year ended 31 December 2017 on the Investor Relations section of Citi's website.

1.3. Pillar 3 Governance

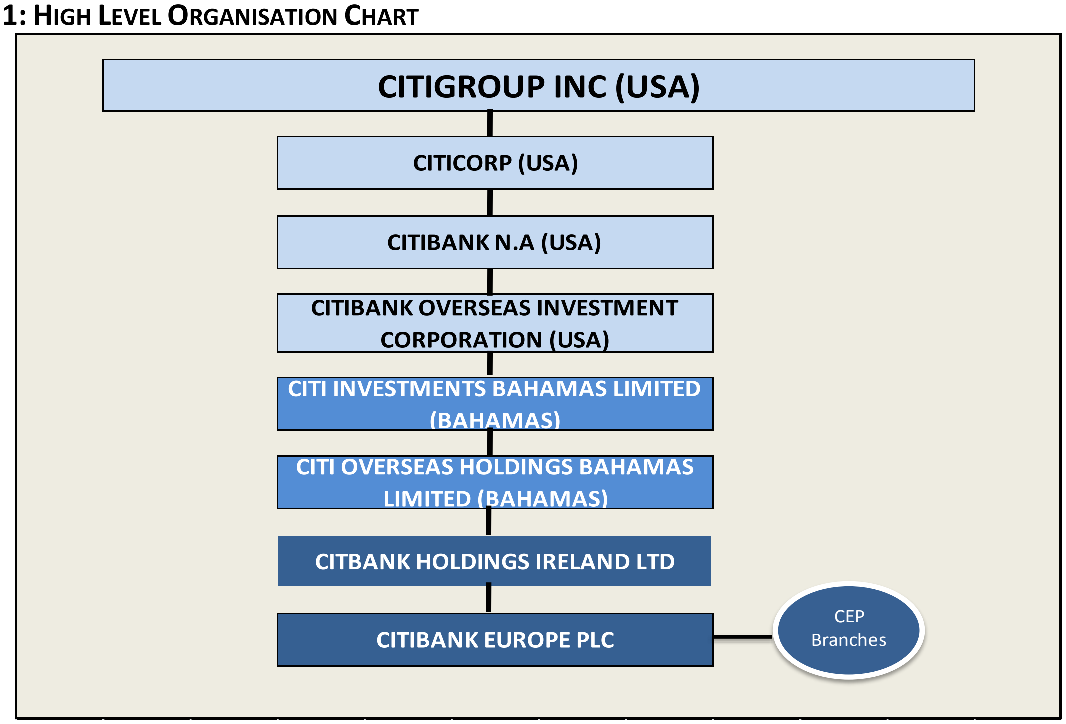
CEP's Pillar 3 document is subject to a formal governance process and has been reviewed by appropriate senior management within the Finance, Risk and HR functions. The document was reviewed by the CEP Audit Committee and recommended for approval by the CEP & CHIL Board of Directors.

1.4. Overview of Citi Organisation Structure

Citigroup Inc. (Citi) is a global diversified financial services holding company incorporated under the laws of the state of Delaware, and whose businesses provide consumers, corporations, governments and institutions with a broad range of financial products and services, including consumer banking and credit, corporate and investment banking, securities brokerage, trade and securities services and wealth management. Citi has approximately 200 million customer accounts and does business in more than 160 countries and jurisdictions.

Citi's principal banking (depository institution) subsidiary is Citibank, N.A., a national banking association, with offerings encompassing consumer finance, credit cards, mortgage lending and retail banking products and services; investment banking, commercial banking, cash management, trade finance and e-commerce products and services; and private banking products and services.

FIGURE 1: HIGH LEVEL ORGANISATION CHART



CHIL is a direct subsidiary of Citibank Overseas Holdings Bahamas Limited (COHBL), which is an indirect subsidiary of the banking entity Citibank N.A. (CBNA), a direct subsidiary of Citigroup, Inc. (Citi).

CHIL and its sole operating entity CEP is a financial services group that strives to provide its client with “best in class” services across a diverse range of products and geographies. In doing so, it aims to best serve its core target market client needs while adhering to Citi’s overall mission statement and values.

CEP is the only subsidiary of CHIL, which is a wholly-owned subsidiary of Citigroup Inc., headquartered in Dublin, Ireland. CEP is recognised as being an integral part of the Citi network, both regionally and globally. CEP is authorised by the CBI and as a systematically important European financial institution, falls under the Single Supervisory Mechanism as overseen by the ECB. CEP has a long term single “A” rating or equivalent assigned by all three primary Rating Agencies.

CEP has over 9,000 employees across 22 European jurisdictions and is now Citi’s principal European banking subsidiary, providing services to Citi’s clients who require or wish to transact via an EU licensed bank. The businesses covered by CEP include Markets and Securities Services, Corporate Banking, Treasury and Trade Solutions (TTS), Private Banking and Consumer.

CEP’s principal activities are the provision of core banking services to Citi’s Institutional Client Group (ICG) target market clients including governments, public sector, multinational corporations and their subsidiaries, large local corporates, financial institutions, and fund managers.

The principal ICG businesses are TTS, Markets and Securities Services and Banking, servicing a wide range of target market clients including Governments, Public Sector clients, Multinational Corporations and their subsidiaries, large Local Corporates, Financial Institutions and Fund Managers.

The main ICG banking services offered to CEP’s clients include trade and cash management activities, vanilla foreign exchange and interest rate products, corporate banking, and security services (fund management and custody).

Consumer and private banking products and services are also offered, principally to high net worth and ultra-high net worth customers through the UK branch of CEP.

CEP has three Citi Service Centres (CSC), which provide select middle and back office services to CEP and other Citigroup affiliates. These service centres are based in CEP’s Ireland, Poland and Hungary branches, and account for around 78% of CEP’s employees across the region.

CEP operates a stable business model, which is capital generating, with income derived principally from annuity-style businesses. The balance sheet is stable, with good credit quality assets and low price volatility. CEP maintains a strong capital and liquidity position.

The table below provides an overview of CEP’s and CHIL’s capital, leverage and liquidity regulatory metrics during the year.

Table 1: KM1- Key Metrics for CHIL

CHIL		
EUR Thousands	**Mar-18**	**Jun-18**
Available capital (amounts)		
Common Equity Tier 1 (CET1)	6,868,029	6,785,967
Tier 1	6,868,029	6,785,967
Total capital	6,868,029	6,785,967
Risk-weighted assets (amounts)		
Total risk-weighted assets (RWA)	38,737,172	39,678,324
Risk-based capital ratios as a percentage of RWA		
Common Equity Tier 1 ratio (%)	17.73%	17.10%
Tier 1 ratio (%)	17.73%	17.10%
Total capital ratio (%)	17.73%	17.10%
Additional CET1 buffer requirements as a percentage of RWA		
Capital conservation buffer requirement (2.5% from 2019) (%)	1.88%	1.88%
Countercyclical buffer requirement (%)	0.06%	0.11%
Bank G-SIB and/or D-SIB additional requirements (%)	0.00%	0.00%
Total of bank CET1 specific buffer requirements (%) (row 8 + row 9 + row 10)	1.93%	1.98%
CET1 available after meeting the bank's minimum capital requirements (%)	9.73%	9.10%
Basel III leverage ratio		
Total Basel III leverage ratio exposure measure	67,787,888	71,881,839
Basel III leverage ratio (%) (row 2 / row 13)	10.13%	9.44%
Liquidity Coverage Ratio		
Total HQLA	14,723,664	18,396,338
Total net cash outflow	12,644,433	15,843,761
LCR ratio (%)	116.40%	116.10%
Net Stable Funding Ratio		
Total available stable funding	19,343,179	22,362,052
Total required stable funding	17,793,971	20,350,175
NSFR ratio (%)	108.70%	109.90%

1.5. Basis of Consolidation & Disclosure

CHIL prepares consolidated financial statements under International Financial Reporting Standards (IFRS). CEP prepares standalone financial statements under International Financial Reporting Standards (IFRS).

CHIL produces consolidated regulatory returns and CEP produces individual (solo) regulatory returns for submission to the regulator relating to capital adequacy and balance sheet information.

The financial information reported in the consolidated financial statements and consolidated regulatory returns are largely similar, other than presentation.

The disclosures in this document are reported at the consolidated level in accordance with the CRD requirements. The disclosures are updated annually in line with the accounting year end as at 31 December and are supplemented by semi-annual disclosures.

Both CHIL and CEP's Capital Resources have been disclosed for transparency.

The disclosures are published on the Investor Relations section of Citi's website.

2. Capital Resources and Minimum Capital Requirement

2.1. Capital Resources

The Capital Requirements Directive IV (CRD IV) requires that CHIL and CEP comply with minimum capital standards and maintains a prescribed excess of total capital resources over its Pillar I capital requirement.

Capital resources are measured and reported in accordance with the CRD IV. CHIL and CEP's regulatory capital resources comprise of the following distinct elements:

- Common Equity Tier 1 Capital, which includes ordinary share capital, share premium, retained earnings and capital reserves;

- Deductions from capital include:

  - Intangible assets, including goodwill

  - Prudent valuation

  - Deferred tax relying of future profitability

  - Significant investments

Table 2 shows the regulatory capital resources of CHIL and CEP as at 30 June 2018.

Table 2: Own Funds CHIL & CEP as at 30 June 2018

EUR Thousands	At 30 Jun 2018	
	CHIL	CEP
Capital instruments and the related share premium accounts	2,203,070	2,416,503
of which: Share Capital	-	9,034
of which: Share Premium	589,605	1,683,605
of which: Capital Reserves	1,630,872	706,916
of which: Other Reserves	-17,407	16,947
Retained earnings	4,911,943	4,699,546
Accumulated other comprehensive income (and any other reserves)	-	-
Common Equity Tier 1 (CET1) capital before regulatory adjustments	7,115,013	7,116,049
Additional value adjustments (negative amount)	-8,347	-8,347
Intangible assets (net of related tax liability) (negative amount)	-80,902	-80,902
Deferred tax assets that rely on future profitability excluding those arising from temporary difference (net of related tax liability where the conditions in Article 38 (3) are met) (negative amount)	-238,466	-238,466
Direct, indirect and synthetic holdings of the CET1 instruments of financial sector entities where the institution has a significant investment in those entities (amount above 10% threshold and net of eligible short positions) (negative amount)	-	-12,159
Specific Provision Adjustment	-1,330	-1,330
Total Regulatory Adjustments to Common Equity Tier 1 (CET1)	-329,045	-341,205
Common Equity Tier 1 (CET1) capital	6,785,967	6,774,844
Tier 1 capital (T1 = CET1 + AT1)	6,785,967	6,774,844
Tier 2 (T2) Capital	-	-
Total Capital (TC = T1 + T2)	6,785,967	6,774,844
Total Risk-Weighted Assets	39,678,324	39,678,324
Common Equity Tier 1 (as a percentage of total risk exposure amount	17.10%	17.07%
Tier 1 (as a percentage of total risk exposure amount	17.10%	17.07%
Total capital (as a percentage of total risk exposure amount	17.10%	17.07%

2.2. Minimum Capital Requirement

CEP complies with the CRR Minimum Capital Requirements, to ensure that sufficient capital is maintained to cover all relevant risks and exposures. For this purpose the firm calculates capital charges for market risk, counterparty risk and operational risk based upon the standardised approach, as well as recognising a number of credit risk mitigation techniques in calculating the charges for credit and counterparty risk. The total Capital Resources must be greater than its Minimum Capital Requirement, allowing for a capital excess to accommodate any additional obligations, such as Pillar 2 charges. CHIL (consolidated) and CEP have the same minimum capital requirement.

CEP uses external ratings from External Credit Assessment Institutions (ECAIs), in the calculation of its credit risk capital requirements.

To assess the adequacy of its capital to support current and expected future activities, CEP produces regular capital forecasts, taking into account both normal business conditions and stress scenarios. As part of this process, CEP maintains an ICAAP (Internal Capital Adequacy Assessment Process) which documents CEP's risk appetite, regulatory capital requirement and associated policies and procedures.

CEP's ICAAP is the result of a detailed assessment of the capital that it considers necessary to cover the risks to which the entity is exposed to. This includes capturing risks which fall outside of the Pillar 1 framework and as well as the risks related to the impact of stress scenarios. To calculate these requirements, CEP has undertaken forecasts of net income, balance sheet and regulatory capital on both a business as usual (base case) basis and downside (stress case) basis to ensure the robustness of its capital adequacy at all times.

The ICAAP document includes the following key elements:

- Summary of Pillar 1 capital requirements
- Summary of Pillar 2 capital requirements
- Capital planning over a 3 year horizon

2.3 <u>Minimum Capital Requirement</u>

Table 3 provides the overview of RWAs and minimum capital requirements as of 30 June 2018, which as stated above, is the same as the Minimum Capital Requirements for CHIL

Table 3: EU OV1 – Overview of RWAs as at 31 March & 30 June 2018

EUR Thousands	RWAs		Minimum capital requirements	
	2018 Q2	2018 Q1	2018 Q2	2018 Q1
Credit risk (excluding CCR)	32,745,181	31,591,781	2,619,614	2,527,342
Of which the standardised approach	32,745,181	31,591,781	2,619,614	2,527,342
Of which the foundation IRB (FIRB) approach	-	-	-	-
Of which the advanced IRB (AIRB) approach	-	-	-	-
Of which equity IRB under the simple risk-weighted approach or the IMA	-	-	-	-
CCR	2,017,822	2,011,757	161,426	160,941
Of which mark to market	1,266,588	1,194,764	101,327	95,581
Of which original exposure	-	-	-	-
Of which the standardised approach	-	-	-	-
Of which internal model method (IMM)	-	-	-	-
Of which risk exposure amount for contributions to the default fund of a CCP	14,244	5,127	1,140	410
Of which CVA	736,990	811,867	58,959	64,949
Settlement risk	202	-	16	-
Securitisation exposures in the banking book (after the cap)	-	-		
Of which IRB approach	-	-	-	-
Of which IRB supervisory formula approach (SFA)	-	-	-	-
Of which internal assessment approach (IAA)	-	-	-	-
Of which standardised approach	-	-	-	-
Market risk	1,140,318	1,561,957	91,225	124,957
Of which the standardised approach	1,140,318	1,561,957	91,225	124,957
Of which IMA	-	-	-	-
Large exposures	-	-	-	-
Operational risk	3,774,801	3,571,677	301,984	285,734
Of which basic indicator approach	-	-	-	-
Of which standardised approach	3,774,801	3,571,677	301,984	285,734
Of which advanced measurement approach	-	-	-	-
Amounts below the thresholds for deduction (subject to 250% risk weight)	-	-	-	-
Floor adjustment	-	-	-	-
Total	**39,678,324**	**38,737,172**	**3,174,266**	**3,098,974**

3. Leverage

3.1. Leverage Ratio

Leverage risk is the risk that excessive growth in exposure or a decrease in capital will lead to an entity becoming more vulnerable to leverage or contingent leverage that may require unintended corrective measures, including distressed selling of assets which might result in losses or in valuation adjustments to its remaining assets.

In accordance with CRR rules, the leverage ratio for CEP is calculated by dividing Tier 1 capital by a non-risk based measure of an institution's on-and off-balance sheet exposures.

The leverage ratio is a monitoring tool which allows competent authorities to assess and constrain the risk of building up excessive leverage in their supervised institutions.

The leverage ratio metric has been implemented in the EU for reporting and disclosure purposes. According to the CRDIV, this is not a binding requirement currently, and during the transitional phase is set at a minimum level of 3%.

Implementation of the leverage ratio becomes effective from 1 January 2018, with the proceeding years used to refine the requirement.

CHIL (consolidated) and CEP's ratio is in excess of this at 9.44% and 9.43% respectively at 30 June 2018.

The final design and calibration of the proposals will be informed by a comprehensive quantitative impact study and as such, no account has been taken of these proposed revisions in these ratios.

3.4. Management of Excessive Leverage Risk

The following points describe CEP's approach to managing the risk of excessive leverage.

- **Daily capital monitoring**: for both CHIL and CEP, capital ratios (CET1, Tier 1 and total capital ratio) are monitored on a daily basis. The excess capital over Pillar 1 and buffer requirements are monitored daily. The latter is an internal trigger set to manage the entities with enough of a capital 'buffer' to permit timely management decisions in case of a capital shortfall. This report is sent out to senior management every day.
- **Daily large exposure monitoring**: this shows the concentration to the largest counterparties (those with exposure equal to 10% or more of our eligible capital).
- **Leverage ratio/Risk Appetite limit**: the leverage ratio under CRR IV will be disclosed from 2015 and it becomes binding from 1 Jan 2018. CEP and CHIL's Risk Appetite limit is set at 5%, and it is being monitored and reported on a quarterly basis

- **New Products Approval Committee**: new products, new activities or complex transactions are reviewed in this forum which has representatives from the relevant business area and each support function in the firm.
- **Regulatory advisory pre-notification process**: the regulatory advisory team provide regular feedback to the businesses on the regulatory capital needed to support any new trade.
- **Product Control daily P&L meeting**: this meeting allows each product control team to highlight the P&L of their desk and this information is widely shared amongst the finance management team. This allows all the finance areas to be alerted if an expected or realised loss is incurred. The CEP Product Controller escalates any material items to the CEP CFO and the CEP Controller.
- **Liquidity monitoring/stresses/mismatch between assets and liabilities**: Citi employs multiple daily liquidity stress tests which measure Citi's ability to survive a range of potential stress environments. In doing this Citi's liquidity resources are measured against potential stressed liquidity outflows that may result as a consequence of liquidity mismatches, among other considerations. The requirement to cover these projected losses on a standalone basis acts as a governor against excessive leverage through overuse of maturity transformation or maturity gaps.
- **Forward-looking leverage ratio forecasts** are being produced as part of CHIL & CEP's ICAAP process

The following disclosure templates provide additional details on the Leverage Ratio.

Table 4a: Summary Reconciliation of Accounting Assets and Leverage Ratio Exposures for CHIL as at 30 June 2018

	2018 Q2
EUR Thousands	**Applicable Amounts**
Total assets as per published financial statements	42,560,232
Adjustments for derivative financial instruments	(27,716)
Adjustments for securities financing transactions "SFTs"	1,077,554
Adjustment for off-balance sheet items (ie conversion to credit equivalent amounts of off-balance sheet	22,663,348
Other adjustments	(5,552,988)
Leverage Ratio Exposure	71,881,839

Table 4b: Summary Reconciliation of Accounting Assets and Leverage Ratio Exposures for CEP as at 30 June 2018

	2018 Q2
EUR Thousands	
Total assets as per published financial statements	42,561,300
Adjustments for derivative financial instruments	(27,716)
Adjustments for securities financing transactions "SFTs"	1,077,554
Adjustment for off-balance sheet items (ie conversion to credit equivalent amounts of off-balance sheet	22,663,348
Other adjustments	(5,539,761)
Leverage Ratio Exposure	71,869,679

Table 5: Leverage Ratio Common Disclosure for CHIL & CEP as at 30 June 2018

	2018 Q2	
	CHIL	CEP
EUR Thousands	CRR Leverage Ratio Exposures	
On-Balance Sheet Exposures (excluding derivatives and SFTs)		
On-balance sheet items (excluding derivatives, SFTs and fiduciary assets, but including collateral)	41,434,703	41,434,703
Asset amounts deducted in determining Tier 1 capital	(319,368)	(331,527)
Total On-Balance Sheet Exposures (excluding derivatives, SFTs and fiduciary assets)	41,115,335	41,103,176
Derivative Exposures		
Replacement cost associated with derivatives transactions	575,511	575,511
Add-on amounts for PFE associated with derivatives transactions	1,177,447	1,177,447
Deductions of receivables assets for cash variation margin provided in derivatives transactions	(260,062)	(260,062)
Total Derivative Exposures	1,492,896	1,492,896
Securities financing transaction exposures		
SFT Exposure	6,610,260	6,610,260
Total Securities Financing Transaction Exposures	6,610,260	6,610,260
Off-Balance Sheet Exposures		
Off-balance sheet exposures at gross notional amount	33,355,500	33,355,500
Adjustments for conversion to credit equivalent amounts	(10,692,152)	(10,692,152)
Total Off-Balance Sheet Exposures	22,663,348	22,663,348
Capital and Total Exposures		
Tier 1 capital	6,785,967	6,774,844
Total Leverage Ratio Exposures	71,881,839	71,869,679
Leverage ratio		
Leverage ratio	9.44%	9.43%
Choice on transitional arrangements and amount of derecognised fiduciary items		
Choice on transitional arrangements for the definition of the capital measure	Fully Phased In	Fully Phased In

Table 6: Split of On Balance Sheet Exposures (excluding derivatives and SFTs) for CHIL & CEP as at 30 June 2018

	2018 Q2
EUR Thousands	CRR Leverage Ratio Exposures
Total On-Balance Sheet Exposures (excluding derivatives and SFTs), of which:	41,434,703
Trading Book Exposures	2,029,749
Banking Book Exposures, of which:	39,404,954
Exposures treated as sovereigns	16,779,682
Exposures to regional governments, MDB, international organisations and PSE NOT treated as	298,853
Institutions	4,191,409
Secured by mortgages of immovable properties	759,405
Retail exposures	17,744
Corporate	14,714,213
Exposures in default	655,268
Other exposures (eg equity, securitisations, and other non-credit obligation assets)	1,988,381

3.5. <u>Capital Buffers</u>

The CRR requires CEP to hold capital buffers.

The countercyclical capital buffer aims to ensure that capital requirements take into account the macro-financial environment. Its primary objective is to protect the banking sector from periods of excess aggregate credit growth. The designated authorities can set the countercyclical capital buffer rates between 0% and 2.5%.

CEP is required to calculate its institution-specific countercyclical buffer rate as a weighted average of the buffer rates that have been announced for each jurisdiction to which the firm has relevant credit exposures. Relevant credit exposures are as follows;

- credit risk
- specific risk
- securitizations

The institution-specific countercyclical buffer rate consists of the weighted average of the countercyclical buffer rates that apply in the jurisdictions where the relevant credit exposures of the institutions are located.

The following tables set out CEP's countercyclical buffer requirement for 30 June 2018.

Table 7: Geographical distribution of credit exposures relevant for the calculation of the countercyclical buffer as at 30 June 2018

EUR Thousands	General creditexposures	Trading book exposure		Own funds requirements			Institution specific countercyclical buffer	Countercyclical capital buffer rate
Breakdown by country	Exposure value for SA	Sumof long and short position of trading book	Value of trading book exposure for internal models	Of which: General credit exposures	Of which: Trading book exposures	Total		
Hong Kong	69,134	545	0	4,730	44	4,773	0.0035%	1.875%
Norway	287,051	8,918	0	18,217	713	18,931	0.0149%	2.000%
Sweden	530,678	4,128	0	41,481	330	41,481	0.0327%	2.000%
Checz Republic	1,318,984	0	0	103,483	0	103,483	0.0204%	0.500%
Iceland	5	0	0	0	0	0	0.0000%	1.250%
Slovakia	293,637	0	0	23,487	0	23,487	0.0046%	0.500%
United Kingdom	3,835,683	121,842	0	288,849	9,747	298,597	0.0588%	0.500%
Total	6,335,171	135,433	0	480,247	10,835	490,752	0.1349%	

Table 8: Amount of institution-specific countercyclical buffer as at 30 June 2018

EUR Thousands	**2018 Q2**
Total Risk exposure amount	31,751,927
Institution specific countercyclical capital buffer rate	0.1349%
Institution specific countercyclical capital buffer requirement	42,820

Capital Conservation Buffer

CEP is also required to hold a capital conservation buffer. The buffer was introduced 1 January 2016 at 0.625% of RWAs. The buffer is scheduled to increase by 0.625% per year until it reaches 2.5% of RWAs on 1 January 2019. The buffer held by CEP as at 30 June 2018 was €744 million.

4. Quantitative Disclosures on Credit Risk Profile and Credit Risk Mitigation (CRM)

The tables in this section detail CEP’s credit risk profile focusing on on-balance sheet and off-balance sheet regulatory exposures.

Table 9: CR1-A – Credit quality of exposures by exposures class and instrument as at 30 June 2018

	Gross carrying values of		Specific credit risk adjustment	General credit risk adjustment	Accumulated write-offs	Credit risk adjustment charges of the	Net values
EUR Thousands	Defaulted exposures	Non-defaulted exposures					
Total IRB approach	**-**	**-**	**-**		**-**	**-**	**-**
Central governments or central banks	-	17,357,466	778		-	-	17,356,688
Regional governments or local authorities	-	107,333	0		-	-	107,333
Public sector entities	8,389	484,262	83		-	-	492,569
Multilateral development banks	-	353,316	104		-	-	353,212
International organisations	-	-	-		-	-	-
Institutions	12	9,317,544	482		55	-	9,317,018
Corporates	1,009,489	47,190,503	29,659		1,977	-	48,168,355
Of which: SMEs	-	606,125	1,685		-	-	604,440
Retail	-	18,475	25		0	-	18,450
Of which: SMEs	-	3,185	9		-	-	3,176
Secured by mortgages on immovable property	-	788,139	-		-	-	788,139
Of which: SMEs	-	-	-		-	-	-
Exposures in default	-	-	66,534		46,752	-	(113,286)
Items associated with particularly high risk	-	839,372	14,453		85	-	824,833
Covered bonds	-	-	-		-	-	-
Claims on institutions and corporates with a short- term credit assessment	-	1,803,200	238		22	-	1,802,940
Collective investments undertakings	-	3,521	0		-	-	3,521
Equity exposures	-	2,919	-		-	-	2,919
Other exposures	-	102,664	447		17	-	102,200
Total standardised approach	**1,017,890**	**78,368,714**	**112,803**		**48,908**	**-**	**79,224,893**
Total	**1,017,890**	**78,368,714**	**112,803**		**48,908**	**-**	**79,224,893**

Table 10: CR1-B – Credit quality of exposures by industry or counterparty types as at 30 June 2018

	Gross carrying values of		Specific credit risk adjustment	General credit risk adjustment	Accumulated write-offs	Credit risk adjustment charges	Net values
EUR Thousands	Defaulted exposures	Non-defaulted exposures					
Business Administrative Services	186,582	3,262,689	20,193		121	-	3,428,958
Credit Instituitions	12	11,437,657	2,396		82	-	11,435,191
Electricity, Gas, Steam and Air Conditioning Supply	108,003	3,183,500	11,481		12	-	3,280,010
Financial Intermediation (Excl. Monetary Financial Institutions)	32,405	14,629,605	4,672		29	-	14,657,309
Information and Communication	7,403	3,983,818	2,284		43	-	3,988,893
Manufacturing	549,995	14,657,792	34,071		995	-	15,172,722
Personal (Private Households)	-	1,150,495	9,528		506	-	1,140,462
Primary Industries	13,255	1,162,503	745		-	-	1,175,014
Public Administration and Defence	-	3,864,088	1,152		-	-	3,862,935
Transportation and Storage	32,835	2,001,481	3,530		1,624	-	2,029,161
Wholesale/Retail Trade & Repairs	61,203	3,599,809	10,368		45,337	-	3,605,307
Central Banks	-	13,425,255	27		-	-	13,425,229
Other	26,198	2,010,020	12,356		159	-	2,023,703
Total	**1,017,890**	**78,368,714**	**112,803**		**48,908**	**-**	**79,224,893**

Table 11: CR1-C - Credit quality of exposures by geography as at 30 June 2018

EUR Thousands	Gross carrying values of		Specific credit risk adjustment	General credit risk adjustment	Accumulated write-offs	Credit risk adjustment charges	Net values
	Defaulted exposures	Non-defaulted					
Switzerland	20,885	2,207,776	2,807		162	-	2,225,692
Checz Republic	7,863	2,972,307	3,745		159	-	2,976,267
Germany	1,633	8,242,625	794		55	-	8,243,408
Spain	26,589	4,686,883	7,492		9	-	4,705,972
France	25,056	12,444,228	13,967		109	-	12,455,207
UK	8,267	10,929,519	3,221		2,368	-	10,932,197
Hungary	48,708	1,989,522	8,714		582	-	2,028,934
Ireland	47,360	2,161,498	14,285		42	-	2,194,531
Luxembourg	34,920	1,506,157	3,195		1	-	1,537,881
Netherlands	480,433	7,771,361	10,053		127	-	8,241,614
Romania	22,867	1,442,765	4,494		1	-	1,461,137
Sweden	-	991,784	-		32	-	991,752
Rest of EMEA	167,508	8,879,591	25,550		44,775	-	8,976,773
USA	112,804	5,915,822	12,879		454	-	6,015,294
Rest of Americas	12,995	4,610,091	992		12	-	4,622,082
APAC	-	1,616,787	617		20	-	1,616,150
Total	**1,017,890**	**78,368,714**	**112,803**		**48,908**	**-**	**79,224,893**

Table 12: CR1-D – Ageing of past-due exposures as at 30 June 2018

EUR Thousands	Gross carrying values					
	≤ 30 days	> 30 days ≤ 60 days	> 60 days ≤ 90 days	> 90 days ≤ 180 days	> 180 days ≤ 1 year	> 1 year
Loans	616,053	3,016	-	-	916	619,986
Debt securities	-	-	-	-	-	-
Total exposures	616,053	3,016	-	-	916	619,986

Table 13: CR1-E – Non-performing and forborne exposures as at 30 June 2018

EUR Thousands	Gross carrying amount of performing and non-performing exposures						Accumulated impairment and provisions and negative fair value adjustments due to credit risk				Collaterals and financial guarantees received	
	Of which performing but past	Of which performing	Of which non-performing				On performing exposures		On non-performing exposures		On non- performing exposures	Of which forborne exposures
				Of which defaulted	Of which impaired	Of which forborne		Of which forborne		Of which forborne		
Debt securities	-	-	-	-	-	-	-	-	-	-	-	-
Loans and advances	-	-	646,866	59,885	646,866	27,771	-	-	67,239	12,113	23,279	7,743
Off-balance-sheet exposures	-	-	408,704	-	-	-	-	-	-	-	-	-

Table 14: CR2-A – Changes in the stock of general and specific credit risk adjustments as at 30 June 2018

EUR Thousands	Accumulated specific credit risk adjustment	Accumulated general credit risk adjustment
Opening balance	**(134)**	**(116)**
Increases due to amounts set aside for estimated loan losses during the period	-	(6)
Decreases due to amounts reversed for estimated loan losses during the period	56	3
Decreases due to amounts taken against accumulated credit risk adjustments	-	-
Transfers between credit risk adjustments	-	-
Impact of exchange rate differences	(0)	(0)
Business combinations, including acquisitions and disposals of subsidiaries	-	-
Other adjustments	-	65
Closing balance	**(78)**	**(54)**
Recoveries on credit risk adjustments recorded directly to the statement of profit or loss	13	-
Specific credit risk adjustments directly recorded to the statement of profit or loss	(59)	-

Table 15: CR2-B – Changes in the stock of defaulted and impaired loans and debt securities as at 30 June 2018

EUR Thousands	Gross carrying value defaulted exposures
Opening balance	**(304,539)**
Loans and debt securities that have defaulted or impaired since the last reporting period	-
Returned to non-defaulted status	-
Amounts written off	(59,198)
Other changes	(245,341)
Closing balance	**103,881**

Table 16: CR3 - CRM techniques – Overview as at 30 June 2018

EUR Thousands	Exposures unsecured – Carrying amount	Exposures to be secured	Exposures secured by collateral	Exposures secured by financial guarantees	Exposures secured by credit derivatives
Total loans	15,489,108	-	559	-	-
Total debt securities	1,861,605	-	-	-	-
Total exposures	**17,350,712**	**-**	**559**	**-**	**-**
Of which defaulted	589,943	-	-	-	-

Table 17: CCR1: Analysis of CCR exposure by approach as at 30 June 2018

EUR Thousands	Notional	Replacement cost/current market value	Potential futurecredit exposure	EEPE	Multiplier	EAD post CRM	RWAs
Mark to market	-	575,511	1,177,447	-	-	1,492,896	1,123,631
Original exposure	-	-	-	-	-	-	-
Standardised approach	-	-	-	-	-	-	-
IMM (for derivatives and SFTs)	-	-	-	-	-	-	-
Of which securities financing transactions	-	-	-	-	-	-	-
Of which derivatives and long settlement transactions	-	-	-	-	-	-	-
Of which from contractual cross- product netting	-	-	-	-	-	-	-
Financial collateral simple method (for SFTs)	-	-	-	-	-	-	-
Financial collateral comprehensive method (for SFTs)	-	-	-	-	-	1,077,554	142,957
VaR for SFTs	-	-	-	-	-	-	-
Total	**-**	-	-	-	-	-	**1,266,588**

Table 18: CCR2 - Credit valuation adjustment (CVA) capital charge as at 30 June 2018

EUR Thousands	Exposure value	RWAs
Total portfolios subject to the advanced method	-	-
(i) VaR component (including the 3× multiplier)	-	-
(ii) SVaR component (including the 3× multiplier)	-	-
All portfolios subject to the standardised method	983,594	736,990
Based on the original exposure method	-	-
Total subject to the CVA capital charge	983,594	736,990

Table 19: CCR8 - Exposures to CCPs as at 30 June 2018

EUR Thousands	EAD post CRM	RWAs
Exposures to QCCPs (total)	-	-
Exposures for trades at QCCPs (excluding initial margin and default fund contributions); of which	-	-
(i) OTC derivatives	-	-
(ii) Exchange-traded derivatives	-	-
(iii) SFTs	-	-
(iv) Netting sets where cross-product netting has been approved	-	-
Segregated initial margin	-	-
Non-segregated initial margin*	507,250	10,145
Prefunded default fund contributions	175,341	14,244
Alternative calculation of own funds requirements for exposures	-	-
Exposures to non-QCCPs (total)	-	-
Exposures for trades at non-QCCPs (excluding initial margin and default fund contributions); of which	-	-
(i) OTC derivatives	-	-
(ii) Exchange-traded derivatives	-	-
(iii) SFTs	-	-
(iv) Netting sets where cross-product netting has been approved	-	-
Segregated initial margin	-	-
Non-segregated initial margin	-	-
Prefunded default fund contributions	-	-
Unfunded default fund contributions	-	-

*Comprises initial and variation margin posted in relation to client clearing.

Table 20: CCR3: Standardised approach – CCR exposures by regulatory portfolio and risk as at 30 June 2018

Exposure classes	Risk weight											Total	Of which unrated
	0%	2%	4%	10%	20%	50%	70%	75%	100%	150%	Others		
Central governments or central banks	914,930	-	-	-	-	-	-	-	-	-	-	914,930	910,631
Regional government or local authorities	-	-	-	-	-	-	-	-	-	-	-	-	-
Public sector entities	-				66,544	-	-	-	342	-	-	66,887	-
Multilateral development banks	-	-	-	-	-	-	-	-	-	-	-	-	-
International organisations	-	-	-	-	-	-	-	-	-	-	-	-	-
Institutions	-	-	-	-	341	531,591	-	-	98,618	-	-	630,550	180,962
Corporates	-	-	-	-	48,307	42,193	-	-	753,071	41,161	-	884,732	392,196
Retail	-	-	-	-	-	-	-	-	-	-	-	0	0
Institutions and corporates with a short-term credit assessment	-	-	-	-	11,670	49,549	-	-	4,671	-	-	65,890	-
Other items	-	-	-	-	-	-	-	-	173	7,288	-	7,461	6,492
Total	**914,930**	-	-	-	**126,862**	**623,333**	-	**0**	**856,875**	**48,449**	-	**2,570,450**	**1,490,280**

Table 21: CCR5-A - Impact of netting and collateral held on exposure values as at 30 June 2018

EUR Thousands	Gross positive fair value or net carrying amount	Netting benefits	Netted current credit exposure	Collateral held	Net credit exposure
Derivatives	1,408,380	1,591,282	(182,902)	260,062	(442,963)
SFTs	5,532,706	-	5,532,706	4,455,152	1,077,554
Cross-product netting	-	-	-	-	-
Total	**6,941,086**	**1,591,282**	**5,349,804**	**4,715,213**	**634,591**

Table 22: CCR5-B - Composition of collateral for exposures to CCR as at 30 June 2018

	Collateral used in derivative transactions				Collateral used in SFTs	
	Fair value of collateral received		Fair value of posted collateral		Fair value of collateral received	Fair value of collateral posted
EUR Thousands	Segregated	Unsegregated	Segregated	Unsegregated		
Cash	-	324,845	-	427,105	-	-
Debt	-	-	-	-	5,375,525	-
Total	**-**	**324,845**	**-**	**427,105**	**5,375,525**	**-**

Table 23: CCR6: Credit derivatives exposures as at 30 June 2018

	Credit derivative hedges		Other credit derivatives
EUR Thousands	Protection bought	Protection sold	
Notionals			
Single-name credit default swaps	172,523	-	-
Index credit default swaps	-	-	-
Total return swaps	-	-	-
Credit options	-	-	-
Other credit derivatives	-	-	-
Total notionals	**172,523**	**-**	**-**
Fair values			
Positive fair value (asset)	**552**		
Negative fair value (liability)	**(10,584)**		

5. Credit Risk and CRM in the Standardised Approach

The tables in this section show the effect of CCF (Credit Conversion Factor) and CRM techniques applied on total on-balance sheet and off-balance sheet credit risk exposures and provide the breakdown of exposures under the standardised approach by asset class and risk weight.

Table 24: CR4 - Standardised approach – Credit risk exposure and CRM effects as at 30 June 2018

EUR Thousands	Exposures before CCF and CRM		Exposures post CCF and CRM		RWAs and RWA density	
Exposure classes	**On-balance-sheet amount**	**Off-balance-sheet amount**	**On-balance-sheet amount**	**Off-balance-sheet amount**	**RWAs**	**RWA density**
Central governments or central banks	16,415,893	22,492	16,359,130	9,330	229,741	1%
Regional government or local authorities	107,333	-	107,333	-	76	0%
Public sector entities	325,520	78,999	293,289	39,082	114,029	34%
Multilateral development banks	317,870	35,342	317,870	17,963	15,321	5%
International organisations	-	-	-	-	-	-
Institutions	3,525,047	765,712	3,501,293	485,357	2,033,872	51%
Corporates	15,286,967	30,714,402	14,452,491	13,531,103	25,919,772	93%
Retail	17,719	731	17,719	501	13,665	75%
Secured by mortgages on immovable property	759,405	28,735	759,405	14,367	773,730	100%
Exposures in default	623,471	321,535	614,456	190,625	1,197,981	149%
Higher-risk categories	274,207	549,773	267,885	390,597	987,724	150%
Covered bonds	-	-	-	-	-	-
Institutions and corporates with a short-term credit assessment	905,726	802,775	905,166	430,158	1,387,587	104%
Collective investment undertakings	3,360	-	3,360	-	3,360	100%
Equity	2,919	-	2,919	-	2,919	100%
Other items	101,178	1,028	101,178	241	65,404	64%
Total	**38,666,615**	**33,321,523**	**37,703,495**	**15,109,323**	**32,745,181**	**62%**

Table 25: CR5 - Standardised approach - Risk Weighted as at 30 June 2018

Exposure classes	Risk weight																Total	Of which unrated
	0%	2%	4%	10%	20%	35%	50%	70%	75%	100%	150%	250%	370%	1250%	Others	Deducted		
Central governments or central banks	16,017,453	-		64,685	4,164	-	119,443		-	162,710	5						16,368,461	13,001,196
Regional government or local authorities	106,954	-		-	379	-	-		-	-	-						107,333	107,304
Public sector entities	-	-		-	272,924	-	4		-	59,442	-						332,371	41,317
Multilateral development banks	318,698	-		-	2,266	-	-		-	14,868	-						335,833	17,685
International organisations																	-	
Institutions	-	507,250		-	300,375	-	2,430,746		-	748,279	0						3,986,650	652,822
Corporates	174	-		-	857,584	-	3,151,343		-	23,578,309	396,183						27,983,594	18,781,826
Retail	-	-		-	-	-	-		18,220	-	-						18,220	16,681
						64				773,708							773,772	773,772
Secured by mortgages on immovable property																		
Exposures in default										19,281	785,800						805,081	779,615
Higher-risk categories											658,483						658,483	239,838
Covered bonds																	-	
Institutions and corporates with a short-term credit assessment	-	-		-	51,910	-	413,294		-	269,247	600,874						1,335,324	-
Collective investment undertakings										3,360							3,360	3,360
Equity										2,919							2,919	2,919
Other items	27,593				10,527					63,299	-						101,419	103,088
Total	**16,470,873**	**507,250**	**-**	**64,685**	**1,500,129**	**64**	**6,114,830**	**-**	**18,220**	**25,695,422**	**2,441,345**						**52,812,818**	**34,521,423**

6. Market Risk

The below table displays the components of own funds requirements under the standardised approach for market risk.

Table 26: MR1 - Market risk under the standardised approach as at 30 June 2018

EUR Thousands	RWAs	Capital requirements
Outright products		
Interest rate risk (general and specific)	827,250	66,180
Equity risk (general and specific)	-	-
Foreign exchange risk	313,067	25,045
Commodity risk	-	-
Options		
Simplified approach	-	-
Delta-plus method	-	-
Scenario approach	-	-
Securitisation (specific risk)	-	-
Total	**1,140,318**	**91,225**

7. CEP & CHIL Board and Senior Management Disclosures

The following board and senior management disclosures for CEP and CHIL are made in accordance with CRR Article 435.2.

CEP Board Composition

The CEP Board of Directors (Board) is comprised of ten directors as follows:

Four Independent non-executive directors, meaning that they are considered to meet the criteria for independence.

Four Non-executive directors, being directors without executive management responsibility in CEP but who may have responsibilities within the Group. These directors are not considered to meet the criteria for independence.

Two Executive directors, being directors employed by CEP, with executive day to day management responsibilities.

The CEP Board is committed to identifying and appointing the best qualified people to serve on the Board. Board appointments are based on merit and candidates are considered against objective criteria, having due regard for the benefits of diversity on the Board, including gender. The selection criteria for Non-executive directors of CEP are designed to ensure that they bring an independent view point to the deliberations of the Board that is objective and independent of the activities of management and CEP. A key responsibility of the CEP Nomination Committee is to lead the process for Board appointments and for identifying and nominating, for approval by the Board, candidates for appointment to the Board. The Board's breath of expertise is outlined in further detail in the biographical summaries later in this appendix.

All newly appointed Directors receive induction training, which includes training on directors' duties under Irish law (Companies Act 2014, relevant governance provisions of Statutory Instrument No. 158 of 2014 and the Central Bank of Ireland Corporate Governance Requirements for Credit Institutions 2015).

The Board is responsible for the appointment of the Chief Executive Officer and Senior Management (i.e. Pre- Approved Control Functions per the Fitness & Probity Standards issued by the Central Bank of Ireland (Standards)) with appropriate integrity and adequate knowledge, experience, skill and competence. Candidates are recruited and selected in accordance with Citi Human Resources standard recruitment policy and procedures and relevant CEP policies.

The Nomination Committee is mandated to consider the appointment of Senior Management. All Senior Management appointments are required to comply with the Standards.

Distinction between the Roles of Executive and Non-Executive Directors

A fundamental distinction is drawn between the roles of executive and Non-executive directors.
The Non-executive directors must have a knowledge and understanding of the business, risks and material activities of CEP to enable them to contribute effectively. The Independent non-executive directors must comprise individuals with relevant skills, experience and knowledge (such as accounting, auditing and risk management knowledge) that provide an independent challenge to the Executive directors of the Board.

CEP's Audit Committee is comprised of four Independent non-executive directors. CEP's Board Risk Committee is comprised of a majority of Independent non-executive directors. The Chairs of these committees agree the agendas for the committee meetings in conjunction with management. Dedicated support is available to Independent non-executive directors on any matter requiring additional and/or separate advice to that available in the normal Board process, including:

- Full and unhindered access to the business, which involves the receipt of detailed presentations given by business or control functions;
- Technical training in the form of Board tutorials. These regular tutorials cover a wide range of subjects including: capital and liquidity requirements, anti-money laundering rules and recovery and resolution planning.

Table 27: Directorships held by CEP Board of Directors as at 30 June 2018 (including CEP)

Name	Total number of Directorships
Susan Dean	3
Barry O'Leary	6
Jim Farrell	3
Breffni Byrne	6
Zdenek Turek	2
Jeanne Short	1
Bo Hammerich	2
Deepak Jain	1
Cecilia Ronan	4
Ebru Pakcan	1
Total	**29**

Please note that the full biographies of CEP's Board of Directors members are available in the Appendix.

Table 28: Memberships of the CEP Board of Directors as at 30 June 2018

Membership as at 30 June 2018

Name	Gender	Role	Duration of Board Membership
Susan Dean	Female	Non-Executive Director – Chair	2 yrs 3 mths
Jim Farrell	Male	Independent Non-Executive Director	6 yrs 9 mths
Breffni Byrne	Male	Independent Non-Executive Director	4 yrs 8 mths
Bo Hammerich	Male	Non-Executive Director	8 yrs 1 mths
Jeanne Short	Female	Independent Non-Executive Director	11 mths
Barry O'Leary	Male	Independent Non-Executive Director	2 yrs
Deepak Jain	Male	Non-Executive Director	3 yrs 7 mth
Ebru Pakcan	Female	Non-Executive Director	1 yr 4 mths
Zdenek Turek	Male	Executive – Chief Executive Officer	4 yrs 7 mth
Cecilia Ronan	Female	Executive – Chief Administrative Officer	7 yrs 11 mth

CHIL Board Composition

The CHIL Board reviews and approves the Pillar 3 Disclosures. There are currently no committees in CHIL other than the Board.

Table 29: Directorships held by CHIL Board of Directors as at 30 June 2018 (including CEP)

Name	Total number of Directorships
Susan Dean	3
Zdenek Turek	2
Jim Farrell	3
Tony Woods	3
Ross Callan	3
Total	**14**

Table 30: Memberships of the CHIL Board as at 30 June 2018

Membership as at 30 June 2018

Name	Gender	Role	Duration of Board Membership
Susan Dean	Female	Non-Executive Director – Chair	1 yr 8 mths
Zdenek Turek	Male	Executive – Chief Executive Officer	2 yrs 6 mths
Tony Woods	Male	Executive – Head of Compliance	14 yrs 10 mths
Jim Farrell	Male	Independent Non-Executive Director	1 yr 8 mths
Ross Callan	Male	Executive –Chief Finance Officer	2 yrs 6 mths

8. CEP Committees

CEP Board Risk Committee

The Board Risk Committee (BRC) is a sub-committee of the Board and is governed by Terms of Reference (ToR) approved by the Board. The BRC has responsibility for the oversight and advice to the Board on the current risk exposures of CEP and future risk strategy taking account of the overall risk appetite of the Board and the current financial position of CEP, whilst ensuring the development and on-going maintenance of an effective risk management system.

On an ongoing basis, the BRC is responsible for advising the Board on the effectiveness of the strategies and policies with respect to maintaining, on an ongoing basis, amounts, types and distribution of both internal capital and own funds adequate to cover the risks of CEP.

The BRC must also advise the Board of its recommendations on necessary adjustments of the risk strategy resulting from changes in the CEP business model or market developments, or from recommendations made by the risk function. The BRC is furthermore tasked with overseeing the implementation of strategies for capital and liquidity management as well as for all the remaining relevant risks applicable to CEP, including market, credit, operational, reputational and IT risks.

The current composition of the BRC is set out below.

Table 31: CEP Board Risk Committee Composition

Membership as at 30 June 2018	
Jeanne Short	Chair – Independent Non-Executive Director
Breffni Byrne	Independent Non-Executive Director
Jim Farrell	Independent Non-Executive Director
Barry O'Leary	Independent Non-Executive Director
Bo Hammerich	Non-Executive Director
Susan Dean	Non-Executive Director

To fulfil its risk monitoring responsibilities, the BRC relies on a number of management committees to ensure all material risks are being appropriately identified, measured, managed and where possible and appropriate, mitigated. The Executive Committee is the delegated committee of the Board with responsibility for overseeing the risk management committees, as described in Figure 3-1. In addition, the Chief Risk Officer (CRO) reports to the BRC on material risks and how these are being managed at each scheduled meeting.

CEP Audit Committee

The Audit Committee is a sub-committee of the Board and is governed by its Terms of Reference approved by the Board. The purpose of the Audit Committee is to assist the Board in fulfilling its oversight responsibility for the integrity of CEP's consolidated financial statements, financial reporting process, CEP's systems of internal accounting and financial controls, and the performance of Internal Audit.

The Committee has a responsibility to raise any concerns regarding the audit of CEP's consolidated financial statements or the effectiveness of the CEP's internal control over financial reporting to Citigroup's Audit Committee. It also has oversight responsibility for policy standards, guidelines for risk assessment and compliance by CEP with local legal and regulatory requirements.

The current composition of the Board Audit Committee is set out below.

Table 32: CEP Audit Committee Composition

Membership as at 30 June 2018	
Jim Farrell	Chair – Independent Non-Executive Director
Barry O'Leary	Independent Non-Executive Director
Jeanne Short	Independent Non-Executive Director
Breffni Byrne	Independent Non-Executive Director

CEP Remuneration Committee

The Remuneration Committee is a sub-committee of the Board. It has responsibility for decisions regarding remuneration, including those that have implications for Risk and CEP Risk Management, which are to be taken by the Board. When preparing such decisions, the Remuneration Committee takes into account the long-term interest of its shareholders, investors and other stakeholders in CEP and the public interest.
The current composition of the Remuneration Committee is set out below:

Table 33 CEP Remuneration Committee Composition

Membership as at 30 June 2018	
Deepak Jain	Chair - Non-Executive Director
Breffni Byrne	Independent Non-Executive Director
Barry O'Leary	Independent Non-Executive Director
Jeanne Short	Independent Non-Executive Director

CEP Nomination Committee

The Nomination Committee is a sub-committee of the Board responsible for assessing the structure, size and composition of the Board, in particular as compared to relevant EBA Guidelines, and make recommendations to the Board with regard to any changes, and succession planning for Board members taking into account the future demands on the business and the existing level of skills

The Committee also ensures members of the Board receive comprehensive and tailored induction training to enable their effective contribution on appointment to the Committee, and that all members of the board receive appropriate training in a timely manner on an ongoing basis.

The current composition of the Nomination Committee is set out below.

Table 34 CEP Nomination Committee Composition

Membership as at 30 June 2018

Breffni Byrne	Chair – Independent Non-Executive Director
Susan Dean	Non-Executive Director
Jeanne Short	Independent Non-Executive Director

CEP Related Party Lending Committee

The Related Party Lending (RLP) Committee, under delegated authority from the CEP Board, is responsible for ensuring policies and procedures are in place to identify individual loans to a related party as defined in, and per the requirements of, the Code of Practice on Lending to Related Parties 2013 as issued by the Central Bank. The Committee ensures Central Bank reporting requirements in respect of related party exposures on a quarterly basis are fulfilled, and reports to the Board on any and all material matters relating to the RPL code and otherwise as the Committee considers necessary for the purpose of ensuring the proper discharge by the Board of its obligations under the RPL code.

The membership of the Related Party Lending Committee is set out below

Table 35 CEP Related Party Lending Committee Composition

Membership as at 30 June 2018

Cecilia Ronan	Chief Administrative Officer
Ross Callan	Chief Financial Officer
Martina Williamson	Head of Human Resources
Barry Ryan	Chief Risk Officer
Tony Woods	Head of Compliance
Robert Doris	CEP Treasurer
Anthony Brennan	Head of Credit

Salman Haider	Head of Consumer Banking
Nigel Kemp	General Counsel
Stephen Fedor	Head of Private Banking
Davinia Conlan	Ireland Country Counsel

CEP Management Committees

CEP Executive Committee

The Executive Committee reports and escalates to the Board. The CEP Board has delegated authority to the Executive Committee to take key decisions regarding the management of, and set the direction for, CEP, in line with Board-approved Strategic Plan and the recommendations and decisions of the Board.

The Executive Committee is responsible for the day-to-day running of CEP and for the management of CEP's relationship with regulatory authorities. It manages and oversees the ongoing business activities of CEP in accordance with the business model, strategic plan, risk appetite, policies, instructions and guidelines established by the Board, and applicable legislation and regulatory requirements.

The Executive Committee reports to the Board as required, which may be upon request from the Board, and acts as the primary forum for ensuring the CEP's business goals and client service and leadership standards are embedded throughout CEP.

The current composition of the Executive Committee is set out below

Table 36 CEP Executive Committee Composition

Membership as at 30 June 2018	
Zdenek Turek	Chief Executive Officer
Cecilia Ronan	Chief Administrative Officer
Ross Callan	Chief Financial Officer
Tony Woods	Head of Compliance
Barry Ryan	Chief Risk Officer
Nigel Kemp	General Counsel
Colin Moreland	Head of TTS
Cormac Donohe	Head of Markets
Mikkel Gronlykke	Head of Banking

CEP Credit Committee

The Credit Committee is the sub-committee of the Executive Committee responsible for monitoring, overseeing and controlling the credit portfolios of CEP and its branches.

The current membership of the Credit Committee is set out below:

Table 37 CEP Credit Committee Composition

Membership as at 30 June 2018	
Barry Ryan	Chief Risk Officer – Chair
Zdenek Turek	Chief Executive Officer
Ross Callan	Chief Financial Officer
Anthony Brennan	Head of Credit Risk
Robert Doris	CEP Treasurer
Peadar Mac Canna	Head of Trade
Mikkel Gronlykke	Head of Banking

CEP Product Review Committee

The Product Review Committee (PRC) is a subcommittee of the Executive Committee. The purpose of the Committee is to consider and approve proposals for the development of new markets, products and services and/or significant changes to existing markets, products and services, in CEP.

The current membership of the Product Review Committee is set out below:

Table 38 CEP Product Review Committee Composition

Membership as at 30 June 2018	
Barry Ryan	Chief Risk Officer – Chair
Zdenek Turek	Chief Executive Officer
Cecilia Ronan	Chief Administrative Officer
Ross Callan	Chief Financial Officer
Nigel Kemp	General Counsel
Robert Doris	Treasurer
Andrew Mawdsley	Director of Compliance
Anthony Brennan	Head of Credit Risk
Maurice Harty	Head of Market and Liquidity Risk
Lisa Riordan	Head of Operational Risk
Aleksandra Ostaszewska	Head of Enterprise Risk

CEP Operational Risk Committee

The Operational Risk Committee (ORC) is responsible for maintaining oversight over the adequacy and effectiveness of the operational risk framework and associated policies, to anticipate and mitigate operational risk for CEP and ensure consistent implementation across CEP and its branch operations.

The current composition of the table is set out below.

Table 39 CEP Operational Risk Committee Composition

Membership as at 30 June 2018	
Barry Ryan	Chief Risk Officer – Chair
Lisa Riordan	Head of Operational Risk
Zdenek Turek	Chief Executive Officer
Cecilia Ronan	Chief Administrative Officer and CEP Country Officer
Tony Woods	Head of Compliance
Ross Callan	Chief Financial Officer
Nigel Kemp	General Counsel
Colin Moreland	Head of TTS
Cormac Donohoe	Head of Markets
Salman Haider	Head of Consumer and Private Banking

CEP Operating Committee

The Operating Committee is a sub-committee of the Executive Committee. The Executive Committee has delegated authority to the Operating Committee to oversee the implementation of the strategic objectives, business strategy, financial plan and operating plan set by the Board and the ongoing business activities of the branches.

The Committee reviews the performance of the business across CEP, particularly in the branches and Citi Service Centres, and also by product and by function, and report on such performance to the Executive Committee and any other Board Committees which may be relevant. This includes oversight of business risks and controls of relevance to the branches, oversight of product review issues identified by the Product Review Committee and relevant to products available through the branches.

The current composition of the Operating Committee is set out below.

Table 40 CEP Operating Committee Composition

Membership as at 30 June 2018	
Zdenek Turek	Chief Executive Officer – Chair
Cecilia Ronan	Chief Administrative Officer
Ross Callan	Chief Financial Officer
Tony Woods	Head of Compliance
Martina Williamson	Head of Human Resources
Robert Doris	CEP Treasurer
Barry Ryan	Chief Risk Officer
Nigel Kemp	General Counsel
Colin Moreland	Business Head: TTS
Vacancy	Business Head: Investor Services
Richard Barber	Business Head: DCC
Cormac Donohoe	Business Head: Markets

Membership as at 30 June 2018	
David Jones	Business Head: Issuer Services
Mikkel Gronlykke	Business Head: Banking
Kevin Murray	Cluster Head: CEE
Alex Stiris	Cluster Head: Nordics
Auke Leenstra	Cluster Head: Benelux and Austria
William Van Dyke	Cluster Head: Southern Europe
James Bardrick	Cluster Head: UK Branch
Adela Radulescu	Head of O&T for Europe Cluster and for CEP
Farooq Jawaid	Chief Information Officer

CEP Financial Crime Governance Committee

The Financial Crime Governance Committee is a sub-committee of the Executive Committee. The primary purpose of the Financial Crime Governance Committee is to oversee the Anti-Money Laundering (AML), Sanctions, and Anti-Bribery and Corruption (AB&C) programmes across CEP and its branches. The Committee also considers fraud and cyber-security related matters that may increase the risk of money laundering or terrorist financing. It escalates material issues to the Audit Committee in a timely manner where appropriate.

The membership of the Committee is set out below:

Table 41 Financial Crime Governance Committee

Membership as at 30 June 2018	
Tony Woods	Head of Compliance – Chair
Kathy Woodfine	EMEA AML, Sanctions and AB&C Head
Cecilia Ronan	Chief Administrative Officer
Elaine Coen	Ireland AML Head/AML Compliance Officer
Ingrid Byrne	Ireland AML Compliance Officer
Sabine Schuhmacher	Continental Europe AML Cluster Head
Atul Bowry	EMEA FIU Head
Louise Forbes	EMEA Sanctions Head
Deborah King	CEP Fraud Risk Manager
Tony Houston	Ireland Sanctions and AB&C Compliance Officer
Abi Adelaja	AML Compliance Testing Officer
Aisling O'Brolchain	Funds Transfer Agency Compliance Officer
Mark Gillespie	EMEA Head of Transfer Agency
Juan Rio Salvador	Fraud Management Officer
Barry Farrelly	Dublin KYC Business Support Unit Head
Nicola Reilly	Fraud Management Officer
Ria Ziere	Head of Information Security

CEP Asset and Liability Committee

The ALCO is a sub-committee of the Executive Committee. The ALCO provides oversight and governance of CEP's Balance Sheet including capital, funding, liquidity and market risk. In this regard, the ALCO is an integral part of the overall risk management framework and functions as a forum for senior management to ensure adherence to corporate-wide policies and procedures, regulatory requirements, rating agency commitments and, as necessary, to recommend and implement appropriate funding plans.

The current composition of the ALCO is set out below:

Table 42 CEP Asset and Liability Committee Composition

Membership as at 30 June 2018	
Zdenek Turek	Chief Executive Officer – Chair
Ross Callan	Chief Financial Officer
Robert Doris	CEP Treasurer
Mustafa Uzel	European Bank Treasurer
Barry Ryan	Chief Risk Officer
Tony Woods	Head of Compliance
Cecilia Ronan	Chief Administrative Officer
Roman Kovac	Treasurer Hungary
Colin Moreland	CEP Head of TTS
Cormac Donohoe	CEP Head of Markets
Grigoriy Ananiev	Treasurer Bulgaria and Romania
Kiril Georgiev	Treasurer Czech and Slovakia
Maurice Harty	Head of Market & Liquidity Risk

9. Conflict of Interest Policy

In line with the requirements of the EBA *Guidelines on internal governance under Directive 2013/36/EU* (EBA/GL/2017/11), the following section provides an overview of the conflict of interest policy applicable to CEP and to the management body.

As CEP is a significant European financial services provider and part of a global banking group, its Board of Directors seeks to operate to the highest ethical standards in compliance with all relevant laws, regulations, codes and guidance in each of the jurisdictions in which the Company conducts business.

The Board has responsibilities which include setting, approving and overseeing the implementation of a conflicts of interest policy for the Company, a conflicts of interest policy for staff, and a conflicts of interest policy for the Board itself. A copy of the Citigroup Code of Conduct, which operates as the conflicts of interest policy for both the Company and for staff, is available on the Citigroup Investor Relations website.

The Board must also be in a position to identify actual or potential conflicts of interest affecting Board members, and manage them fairly and appropriately, so as to ensure objective decision-making, oversight and compliance with external and internal requirements. Accordingly the Board has established a separate CEP Board Conflicts of Interest Policy relating solely to the Board.

The policy sets out the principles and requirements applicable to the Directors who have or may have personal interests or duties that conflict with the interests of, or their duties to, the Company. The policy, together with any applicable terms of a Director's letter of appointment, reflects and supplements the applicable requirements in that regard contained in:

- Irish Companies Act 2014
- Central Bank of Ireland Corporate Governance Requirements for Credit Institutions 2015
- European Union (Capital Requirements) Regulations 2014 (S.I. 158/2014) relating to EU Directive 2013/36/EU (CRD)
- Guidelines on internal governance under CRD issued by the European Banking Authority on 26 September 2017 (EBA/GL/2017/11)
- Basel Committee on Banking Supervision – Guidelines – Corporate Governance Principles for Banks July 2015

10. Business Continuity Management

10.1. Governance and Oversight

In line with the requirements of the EBA *Guidelines on internal governance under Directive 2013/36/EU* (EBA/GL/2017/11), the following section provides an overview of CEP's business continuity management framework.

Citi's global, enterprise level Continuity of Business (CoB) Program provides a framework for Citi's business and technology organizations to recover their processes in the event of a business interruption or technology service disruption.

CoB planning and testing across CEP is aligned with Citi's CoB Policy and CoB Standards. Citi's CoB Policy and Standards collectively define the minimum control requirements with which all CEP businesses are required to comply, including location and proximity risk assessment, business continuity and crisis management plan documentation, testing methodologies, quality reviews, and risk reporting.

A governance framework, supported by dedicated CoB resource, is in place to ensure all Citi Businesses, including CEP, implement and adhere with Citi's CoB Program.

To provide CEP Management with a holistic CoB view of program compliance and CoB risks a CoB Monthly Operating Report ('MOR') has been implemented within CEP. This provides a comprehensive CEP view on all CoB Key Risk Indicators ('KRI's') covering all elements of Citi's CoB Program; CEP's CoB Coordinator and/or Regional CoB Head attend the CEP Technology Oversight Working Group ('TOWG') to provide an update on CEP's CoB and to review KRIs. The CEP TOWG, with representation from CEP CoB, identifies and defines the CEP IT Risk Management Framework.

Each country in which CEP has a presence has a Country CoB Coordinator supported by a Regional CoB Team and Regional CoB Head.

Additionally, CEP has appointed a CEP CoB Coordinator to support the consistent execution of Citi's CoB Policy and Standards across CEP in conjunction with the Regional CoB Team.

CEP CoB Coordinator:

- Attends CEP TOWG; reviews KRIs and updates TOWG on CEP CoB program
- Identifies and validates the CoB Trac entities within Europe which are relevant for inclusion in the CoB Monthly Operating Report for Citibank Europe Plc
- Provides direction and support regards CoB to the CEP Management

- Provides status updates to the CEP Management team in the event of an incident/ crisis management/CoB invocation within the CEP

- Each business has assigned Business Recovery Coordinators ('BRCs') and Business Unit Heads ('BUHs') who are responsible for recovery practices.

Country CoB Coordinator

- Manages implementation of the CoB Policy and Standards requirements and other CoB Program elements, including documentation of BIAs, BRPs, and CMPs, testing of BRPs and CMPs, management reporting, training and awareness for all business units in the Country

- Oversees business unit compliance with local and regional Business Continuity-related regulations in conjunction with the local compliance officer and the regional Business Continuity Management Team(s)

- Serves as Country Infectious Disease Coordinator responsible for delivering all requirements as outlined in the Infectious Disease Operating Plan ('IDOP')

- Provides direction and support to all Business Recovery Coordinators ('BRCs') within the Country

- Responsible for ensuring the Country Crisis Management Plan is complete, compliant, and maintained according to CoB Standards

- Provides status updates to the Regional BCM team in the event of an incident/crisis management/CoB invocation within the Country

CITI Country Officer (covering all legal entities including CEP)

- Responsible for ensuring that an effective CoB Program is in place in the country

- Invokes Country CMP or BRP

- Final responsibility for coordinating and approving Country CMP

- Responsible for ensuring compliance with all CoB legal requirements and required supporting documentation from local compliance officer within the country

- Acts as the lead contact with regulators for all businesses in country

- May designate the Country CoB Coordinator

- Works in partnership with all local Citi executives, including CSC Site Heads where applicable, in the planning and execution of BRP and CMP

10.2. Risk Assessment

Risk assessment is mandated by Citi COB Policy for all CEP Products/Functions. It takes the form of a corporate standard Business Impact Analysis (BIA) at the individual business entities level, and a Proximity Risk Assessment undertaken only for the highest risk locations.

Business Impact Analysis is conducted on an annual basis. The goals of risk assessment include:

- Identification of the potential impact of uncontrolled, non-specific events
- Consideration of adverse events along a broad scale including major operational disruptions
- Analysis of all business departments, not just information technology
- Estimation of the allowable downtime and acceptable levels of data, operations and financial losses

Planning

Business units and technology organizations must document and maintain plans for the recovery of their processes in the event of a business interruption or technology service disruption.

Each CoB Entity must create and maintain a Business Recovery Plan ('BRP') specific to that CoB Entity.

Risks

Citi's CoB Program supports the safety and soundness of Citi's businesses through consistent enterprise-wide Continuity of Business risk management practices, including risk assessment, recovery planning, testing, and crisis management. The scope of the program includes planning for and testing of business process and technology recovery capabilities, as well as crisis management communication channels. The overall effectiveness of the program is determined by the ability to maintain operations and technology availability in line with business objectives.

To this end, as defined in Citi CoB Policy and Standards all Citi Businesses are required to implement a CoB Program that includes: Assessment processes; Crisis Management Plans; Recovery Planning; Testing; Maintenance; Independent Review; Monitoring and Reporting; and Training and Awareness.

10.3. Key Controls

Citi CoB entities within the geographical footprint of Citibank Europe Plc ('CEP') have been established in accordance with Citi's CoB Policy and Standards. Citi's global CoB Program – defined in Citi's CoB Policy and Standards - provides a framework for Citi's business and technology organizations to recover their processes in the event of a business interruption or technology service disruption.

Each CoB entity includes Business Functions and associated CoB Processes. A CoB Entity, Business Function and/or CoB Process can support more than one Legal Entity as CoB planning is based around a Process performed (irrespective of Legal Entity).

Testing

Business and technology testing must verify that processes can be recovered in line with the Business's continuity objectives, as defined by the Business Impact Analysis process. Business Recovery Coordinators are responsible for ensuring that test objectives are met. Business recovery teams, crisis management teams, infrastructure teams, and application teams must participate in CoB testing, as appropriate. Detailed requirements for testing are defined in the CoB Testing Standards.

CoB Monthly Operating Report ('MOR')

Report stating the Monthly Executive Summary, Key Risk Indicator, CoB Assessment/Validation, CoB Planning, CoB Testing, CoB Technology Invocation Performance, Audit and Regulatory issues, Crisis Management, Risk Exception and Training, ARP and TRP Compliance.

Monitoring & Reporting (M&R) Survey

On an annual basis, Business Recovery Coordinators for CoB Entities that were created at least 120 days prior to the end of the annual CoB reporting/ testing period must complete the Monitoring and Reporting (M&R) survey and attest to the completeness and adequacy of their CoB program. The Business Unit Heads must approve the survey, thereby attesting to the adequacy of their CoB program.

Appendix 1: CEP Senior Management Biographies

Directors' Board Membership and Experience at 30 June 2018

Executive Directors

Zdenek Turek

Based in Dublin, Zdenek is the CEO of Citibank Europe Plc, which employs 9,000 people across 22 countries, as well as Europe Cluster Head, which includes 25 countries across the region.

Zdenek joined Citi in his native Czech Republic in 1991 where he held a number of banking and corporate finance management roles, before moving to Citi Romania in 1998 as Citi Country Officer. In 2002, Zdenek became Citi Country Officer of Hungary while also overseeing the Central European Cluster of five countries including Hungary, Czech Republic, Romania, Slovakia and Bulgaria.

In 2005, Zdenek was appointed Citi Country Officer for South Africa and Division Head for Africa with responsibility for the bank's business in the 16 countries of Citi operations in this region, based in Johannesburg.

In 2008, Zdenek joined Citi Russia as Citi Country Officer and served as CEO of Central and Eastern Europe, which included eight countries across the region.

Zdenek moved from Moscow to London in 2013, where he took on the role of Western Europe Cluster Head and subsequently EMEA Corporate Banking Head.

Prior to joining Citi, Zdenek worked for the Central Bank of Czechoslovakia and A.I.C., a management consulting company.

Zdenek was born in Kolin, Czech Republic. He graduated with an MA in Finance and Banking from University of Economics, Prague in 1986. His further studies included the Advanced Management Development Program at the Wharton School of the University of Pennsylvania in 1997 and the Executive MBA program at INSEAD, from which he graduated in 2010.

Cecilia Ronan

Cecilia Ronan is the Citi Country Officer (CCO) for Citi Ireland, Chief Administrative Officer (CAO) for the Europe cluster, and CAO and Executive Director for Citibank Europe Plc (CEP).

Appointed CCO in 2018, Cecilia leads the Citi franchise in Ireland, overseeing 2,500 people. As CCO, Cecilia works with Product and Function Heads to design, execute and embed the business strategy in Ireland. She leads and is accountable for the management of risk and controls and protecting and enhancing Citi's brand in the Irish market. In addition, she is responsible for the attraction, development and retention of the outstanding people that Citi's values, business and strategy require.

In addition to responsibilities as CCO, Cecilia is also CAO for Citibank Europe Plc (CEP) a position she has held since 2012, providing strategic and operational leadership for the European legal vehicle, which employs over 9,000 people across 22 countries. Cecilia also serves as Executive Director for CEP.

Cecilia joined Citi in 2000 as a Senior HR Business Partner, before becoming Head of HR for the Irish Franchise and Citibank Europe Plc. Prior to that, Cecilia worked in Microsoft Ireland and across a range of roles in Government and NGOs in Africa where she grew up.

Cecilia has a Bachelor of Civil Law from University College Dublin and a Masters in HR from Leicester University. Cecilia is a member of the Board of the National College of Ireland, a Fellow of the Institute of Bankers and a member of the FSI Executive Board.

Independent Non-Executive Directors

Breffni Byrne

Breffni Byrne is a Non-Executive Director and Audit Committee Chairman of Zurich insurance plc. He is also a Non-Executive Director of CPL plc; and Tedcastle Holdings Limited.

He is a former chairman of Aviva's General Insurance and Life Insurance operations in Ireland and of NCB Stockbrokers. He is also a former Non-Executive Director and Audit Committee Chairman of Irish Life and Permanent PLC, Ark Life, Hikma Pharmaceuticals plc and Coillte Teoranta Ltd.

A chartered accountant, he was formerly Managing Partner of the Audit and Business Advisory practice of Arthur Andersen in Ireland and Risk Management Director of Andersen's audit practices in the Middle East, India, Africa and the Nordic countries.

Jim Farrell

Jim Farrell is an Independent Non-Executive Director of Citibank Europe plc and Chairman of the Audit Committee.

Jim was Chairman for the Irish Financial Services Regulatory Authority and a Board Member of the Central Bank of Ireland from 2008-2010. Jim was also a board member of the Irish Financial Services Regulatory Authority of Ireland from 2003-2008.

Prior to this Jim was Chief Executive of the National Development Finance Agency (NDFA) from 2002-2004 and a Director of the National Treasury Management Agency (NTMA) from 1991-2004. At the NTMA, Jim held two positions there as Director National Debt Management and Director of Operations.

In 1969 Jim joined Citi in Ireland where he held a number of positions including Head of Corporate Banking. In 1986, he was appointed Country Corporate Officer for Citi in Ireland.

Jim started his career with Citi in 1960. He held positions in the accounting and foreign departments in the New York and Jersey and the Channel Islands.
Jim studied Business Administration at City College New York and holds a Diploma in International Business Management from Columbia University and is also a Fellow of the Institute of Bankers in Ireland.

Barry O'Leary

Barry O'Leary was appointed Chief Executive Designate of IDA Ireland in October 2007 and CEO in January 2008.. Prior to this appointment he was Divisional Manager of the IDA's LifeSciences and Information and Communications Technology business units. Mr. O'Leary has worked in IDA for over 30 years in most of its business areas including two periods, 1983-1991 and 1995-2002 in Germany, latterly as Director of Europe.

On his return to Ireland in late 2002 Mr. O'Leary was initially appointed Divisional Manager Pharmaceuticals and Biopharmaceuticals and a member of the IDA's Executive Committee. His responsibilities were increased in 2004 to include the LifeSciences and Information and Communications Technology areas.

Barry O'Leary held a number of different positions in industrial companies prior to joining IDA Ireland, including Nestle and the Smurfit Group. He has been a member of a number of Government Advisory Groups and was previously a Board member of the Dublin Molecular Medicine Centre (MMI), the Trinity College Institute of Neuroscience and Forfás, Ireland's policy advisory board for enterprise and science. He is currently a non-executive Board member of Zurich Insurance Plc, TIO ICAV (Oaktree) and Citibank Europe plc.

In December 2014, he was conferred with an honorary degree, Doctor of Laws, by University College Dublin.

Jeanne Short

Jeanne Short is the former CRO of UBS APAC region, a role she held from 2012 to 2016. Jeanne has over 40 years' experience in the banking industry, broad sector and geographical knowledge. In her role, Jeanne was part of the senior management team of Risk Control and of APAC at UBS, reporting to a UBS Group Executive Board Member.

Prior to UBS, Jeanne held a number of positions at Charterhouse Bank and Hambros Bank.

Jeanne was previously a Director of Charterhouse Bank, UBS Limited and a member of the Board of Governors of the Bridge Academy.

Non-Executive Directors

Susan Dean

Susan Dean was appointed Non-Executive Director of Citigroup's UK Regulated entities (Citigroup Global Markets Limited and Citigroup International Limited) in 2012.

In January 2016, Citigroup International Limited merged with Citibank Europe plc to become Citigroup's pan European bank with branches in 27 countries. Susan joined the board of Citibank Europe plc in March 2016 and in September 2016, she was appointed Chair. Susan is also on the Board of Citigroup Global Markets Limited and chairs its Audit Committee.

Before leaving Citigroup in 2011, Susan was the Chief Financial Officer of Citi's Institutional Clients (ICG) businesses globally. Susan joined Salomon Brothers in 1987. Other, previous roles included: Chief Financial Officer for the Citigroup franchise in EMEA; head of ICG Operations and Technology; past sponsor of CitiWomen.

Susan qualified as an accountant with PriceWaterhouseCoopers. She sits on the Advisory Board for Women in Banking and Finance, a not for profit organisation which seeks; to provide training and development for women in the finance industry to develop and retain talent in the industry; opportunities to network; and showcase skills. In addition to some local volunteering efforts Susan is an Alzheimer's Friend.

Bo J Hammerich

Bo J Hammerich is the Portfolio Head for Global Public Sector. He is a Level 1 Senior Credit Officer and a Senior Securities Officer of the Bank. During his over 40 years with Citi he has held various management positions split equally between business/industry/marketing and risk responsibilities. In addition to his present London location, he has been based in New York, Paris, Rio de Janeiro, Stockholm, Riyadh and Tokyo. He is a Board Member of Citibank Europe Plc and Citibank Turkey. He is also a member of Citi's Climate Council.

The Public Sector Risk Group is responsible for credit and market risk exposures to Governments, Central Banks, Ministries of Finance, Ministries of Infrastructure, Government Banks and other sovereign owned enterprises, as well as supranational entities and Export Credit Finance Agencies.

Bo is a native of Sweden and graduated from the University of Lund (Sweden) School of Economics with a Master of Business Administration in 1970. He attended Harvard Business School.

Deepak Jain

In February 2014 Deepak Jain was appointed as the Head of Operations and Technology for Citi's businesses in the Europe, Middle East and Africa Region representing approximately 18,000 direct staff in 55 countries. The O&T function incorporates operations units across the Corporate and Consumer businesses, technology including data centres, development and support, and enterprise infrastructure services such as real estate, procurement and employee services.

Deepak is also the Chief Information Officer for the EMEA Region, where he is responsible for providing oversight for the delivery of technology in the Region, including application development, architecture, engineering, and infrastructure. He will also represent the EMEA Region at the Citi CIO Council and works across the Region to ensure alignment with our Global Technology Strategy. He also has direct management of the EMEA CSC Networks and is in acting interim Head of O&T for the UK.

Prior to this in September 2011, Deepak moved to Australia as Head of Operations and Technology (O&T) for Citi Australia and New Zealand where his scope covered both corporate and consumer businesses.

Deepak joined Citigroup Japan in 2004 as Senior Manager in Technology Infrastructure and over a period of eight years he progressed into a number of roles including CIO for Citigroup Global Markets, Country Technology Head, Co-Head of Operations & Technology and Head of Operations & Technology whilst also serving on the boards of Citigroup Services Japan and Citibank Japan.

Deepak has a first class degree and doctorate in theoretical physics (computational quantum mechanics) at the University of Newcastle-on-Tyne in the UK in 1996. He began his career in the financial industry working for the Union Bank of Switzerland (UBS) in Fixed Income Quantitative Architecture in London and New York. In 1998, he joined Dresdner Bank initially working in equities portfolio trading development before taking on the role of Chief Information Officer for Asia Pacific in 2000, covering application development, support and infrastructure based in Hong Kong then Japan.

Ebru Pakcan

Ebru Pakcan is the Head of Treasury and Trade Solutions business for Europe, Middle East and Africa (EMEA) based in London. She is actively engaged with Citi's clients across Corporate, Financials Institutions and Public Sector entities, developing payment, cash management and trade financing solutions to meet their evolving requirements. She leads a team of business managers, product and sales specialists across a set of diverse markets and disciplines.

Prior to her current role, Ebru managed the Global Payments and Receivables business for the Treasury and Trade Solutions (TTS) based in New York until Nov 2016 and held the same position for EMEA region based in London between 2008 and 2012.

Ebru joined Citibank in Turkey in 1997 as a Project Manager in Technology department and later expanded responsibilities in Operation and Technology division in various management positions. She held numerous roles across multiple countries including the position of the Securities Country Manager (SCM) in Turkey, managing the custody and clearing business.

In 2004, she moved to London to lead the Transaction Services EMEA Implementation team, responsible for the end-to-end delivery of new business mandated by Citi's institutional clients in the EMEA region.

Ebru holds a degree in Computer Engineering from Bogazici University in Istanbul, Turkey.
She has been actively engaged with the Payments industry, having served on the Board of CHAPS Clearing Company in UK until 2012 and the Board of The Clearing House Payments Company L.L.C. in the United States until 2016.